

#### **UNA PROGRAM**

**Together to the Future** 

Erkki Kujansuu, Program Director

# UNA (*lat.*) = synchronously, at the same time

## UNA IS A NATIONWIDE PROGRAM OF FINNISH HEALTHCARE ORGANIZATIONS TO REFORM THE SOCIAL AND HEALTH CARE ICT ECOSYSTEM.

The intention is to enable implementation of modular ecosystem needed in customer-oriented and effective social and healthcare service environment



# **UNA Community**

**19** Hospital districts Cities 292 Municipalities of hospital districts Several stakeholders including the Association of Finnish Local and Regional **Authorities** 

HDESSA ETEENPA

## MAIN PREMISES

- Current solutions do not support new service models and are difficult to develop.
- Need to proceed towards variable, individual and flexible service solutions and service design.
- Need to build customer oriented ICT solutions based on key functional modules.
- Need to utilize more effectively the fast development of ICT infrastructures and technologies.
- Need to break off vendor lock-in.

**CENTRAL PRINCIPLES CUSTOMER Co-operation Co-creation Comprehensi**veness **Evolution Continuity** 

# Regional government, social and healthcare reform 2019

- Integrated social and healthcare services will be organized by 18 different counties
  - Changing roles for municipalities
- Funding will be provided by the state and channeled through counties
- Distinction between organizer and provider
- Multiple service providers (county and private organizations)
- Change of responsibilities for social and helathcare ICT solutions

# HISTORY

### IX/15-V/16 SPECIFICATION OF REQUIEMENTS

- Vendor neutral and organization-independent set of funcional and ICTrequirements enabling ecosystems based on shared data and open interfaces
- Forms a basis for development and procurement of the future ICT-systems

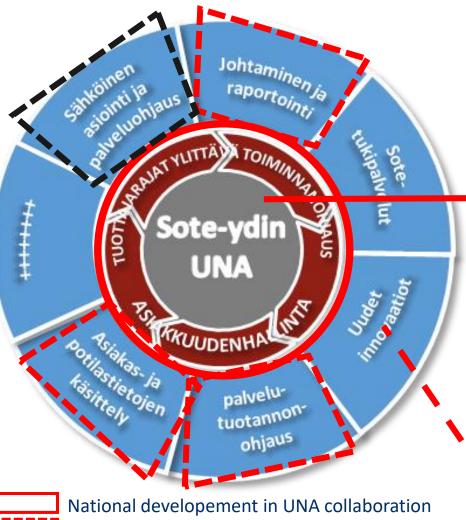
### I-IX/16 AGREEMENT ON DEVELOPEMENT

- Analysis and description of tendering, procurement and implementation models
- Agreement on cooperation and governance
- Aim to found a shared company for development

X/16-IMPLEMENTATION AND REALIZATION

- Establishment and recruiting the program office and staff
- Establishing the governance structure
- Defining the core elements of the future ecosystem
- Stepwise development, procurement and implementation of the core system
- Modular replacement of existing EMR systems and yHDESSA ETEENPAIN subsystems

## VISION: ECOSYSTEM BASED ON MODULAR ARCHITECTURE



Regionla development in UNA collaboration Developed in national programs

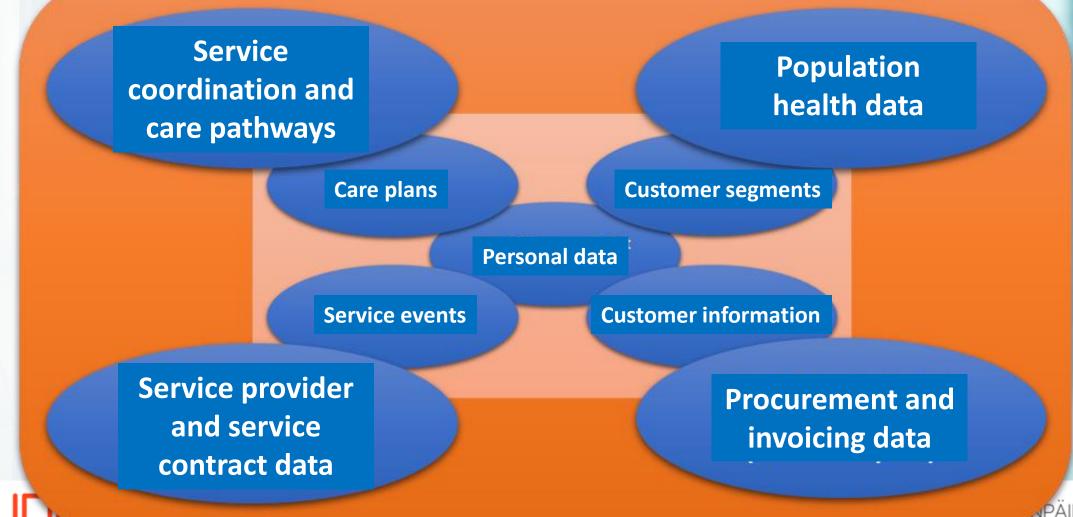
#### **CORE SYSTEM**

- Customer relations management supports executing customer oriented care processes across multiple providers
- Supports steering of customer's service packages and resource/service allocations
- Takes care of integration with national services and provides open interfaces for the ecosystem's modular parts and user interfaces and provides the platform for interoperability.
- Information and data management solution supporting the interoperability

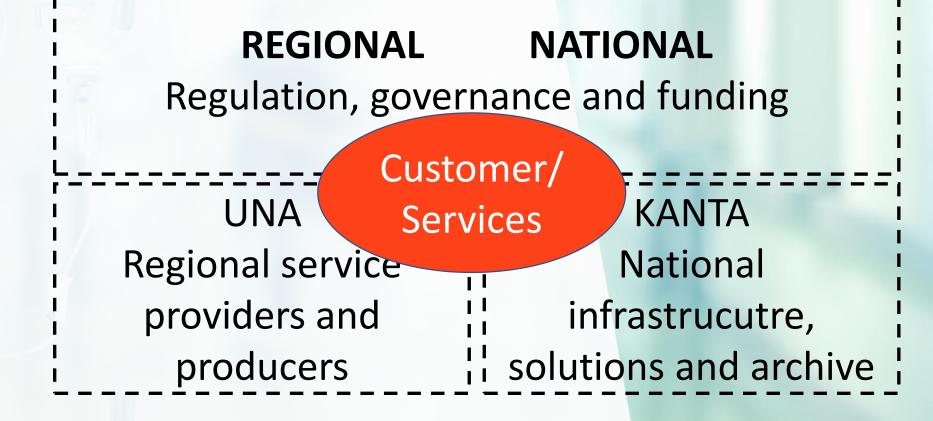
#### Solutions implemented in co-operation

- Regional modular interoperable solutions and provider's modular solutions
- The architecture and developement model keeps up competition and promotes new innovations

## **KEY FUNCTIONS OF THE UNA-CORE**



## **POSITIONING OF UNA**





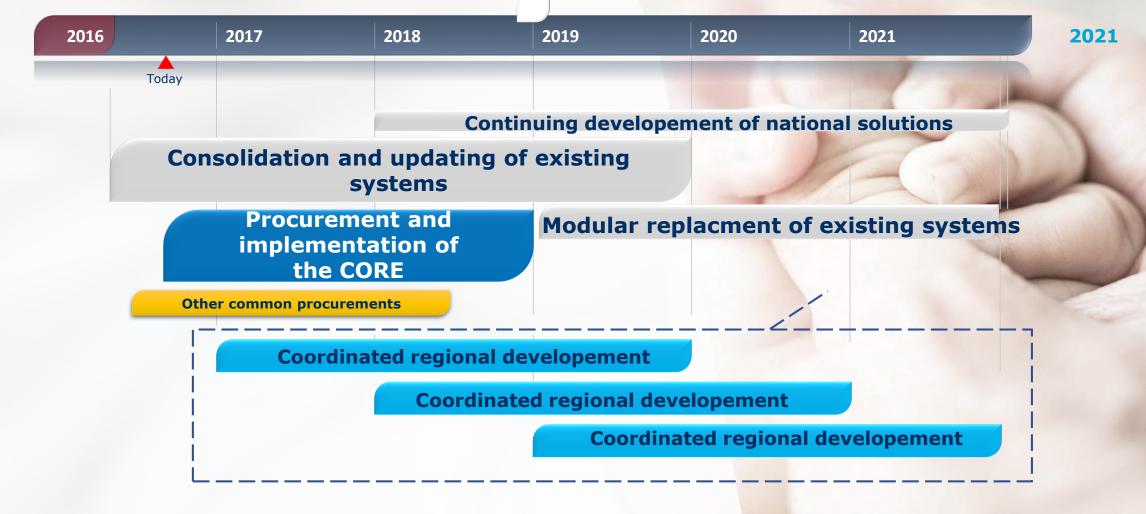
## **DYNAMIC ENVIRONMENT**

#### **CO-OPERATION IS IMPERATIVE**

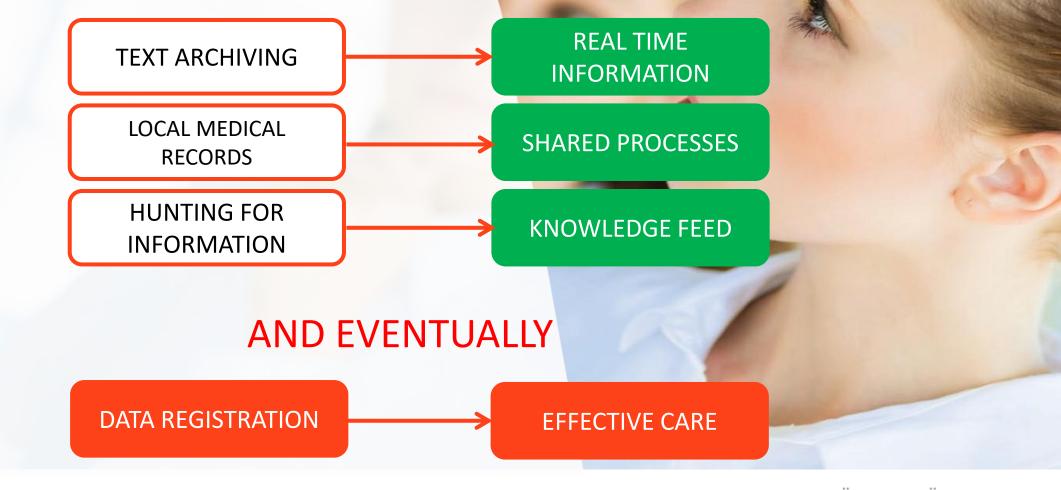
Ongoing reform of regions and social&healthcare structures Transformation and reform on national ICT service structures Ongoing digital transformation projects (Citizen`s services, Virtual Hospital, BIG Data and data lakes) Utilization of national KANTA-archive.



#### IMPLEMENTATION OF SOCIAL AND HEALTH CARE REFORM



## PROFESSIONALS DREAM ON



## **UNA - TOGETHER**

#### For additional information, pelase, contact



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