

# *Transformation of Healthcare: Prepare for Change*

Hal Wolf

President & CEO



# ***HIMSS is a global advisor and thought leader supporting the transformation of the health ecosystem through information and technology.***

As a mission-driven non-profit, HIMSS offers a unique depth and breadth of expertise in health innovation, public policy, workforce development, research and analytics to advise global leaders, stakeholders and influencers on best practices in health information and technology.

With more than 350 employees, HIMSS has operations in:  
North America | Asia Pacific | Europe | Latin America | Middle East | United Kingdom



# Global HIMSS



**80,000+ Members**  
With more than 350 employees,  
HIMSS has operations in:  
**North America | Asia Pacific | Europe |**  
**The Middle East | United Kingdom**

## *Our Business Philosophy*



## *Vision*

To realize the full health potential of every human, everywhere.

## *Mission*

Reform the global health ecosystem through the power of information and technology.

# *Global Challenges in Most Systems*

- Fastest Ageing Population
- High Chronic Disease Burden
- Geographic Displacement
- Extremely Challenging Funding System
- Highly Educated and Demanding Consumer
- Lack of Actionable Information
- Growing Staff Shortages



# *Global Challenges in Most Systems*

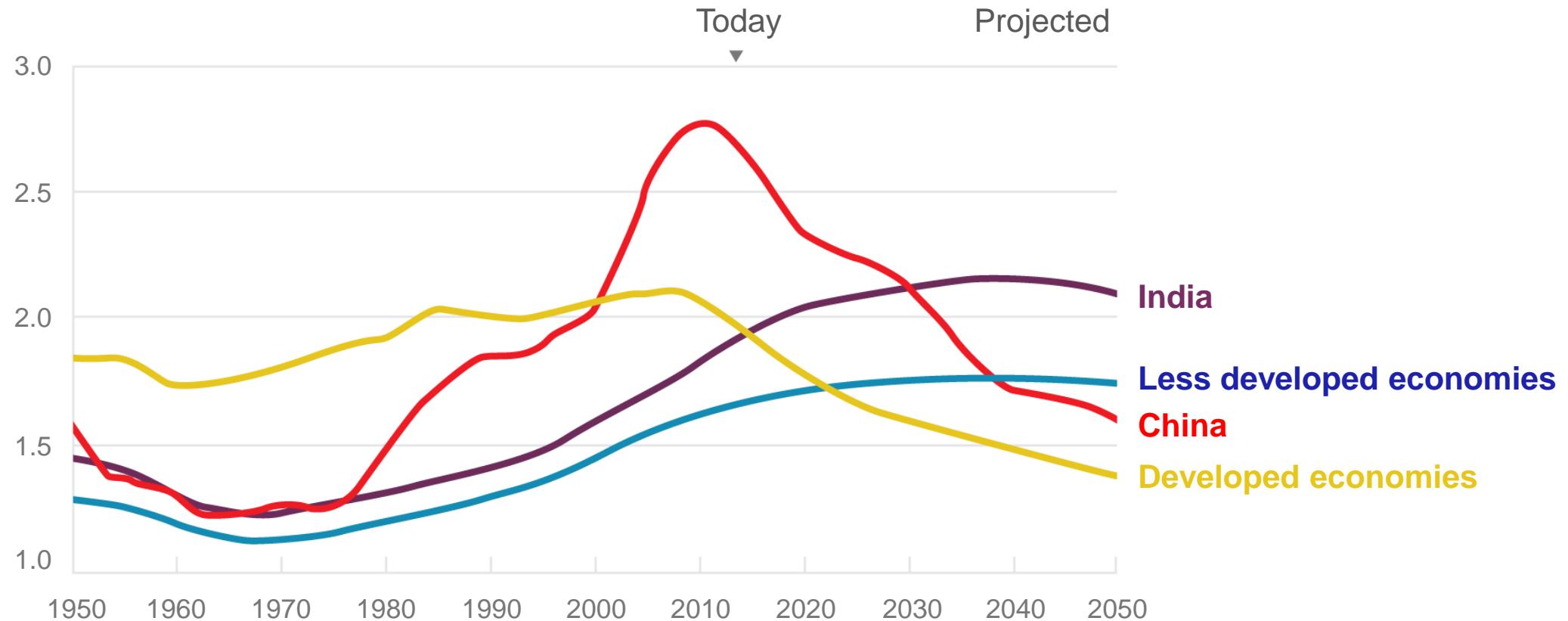
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# Economics of Healthcare

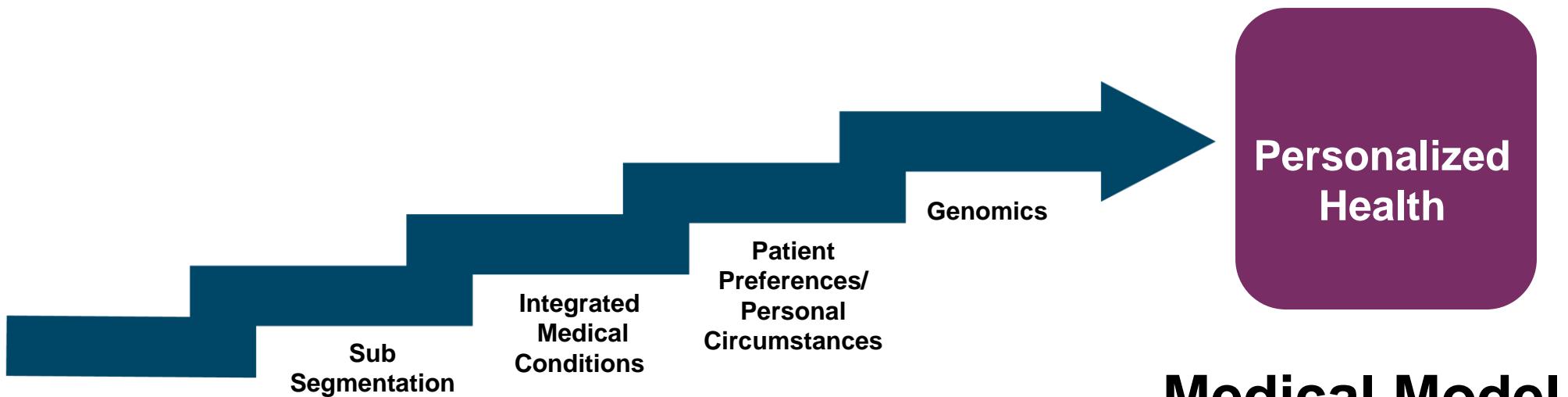
## Number of workers per dependent,

Ratio of working-age population (aged 15-64) to dependent population (aged 0-14 and over 65)



Source: United Nations population statistics: McKinsey analysis

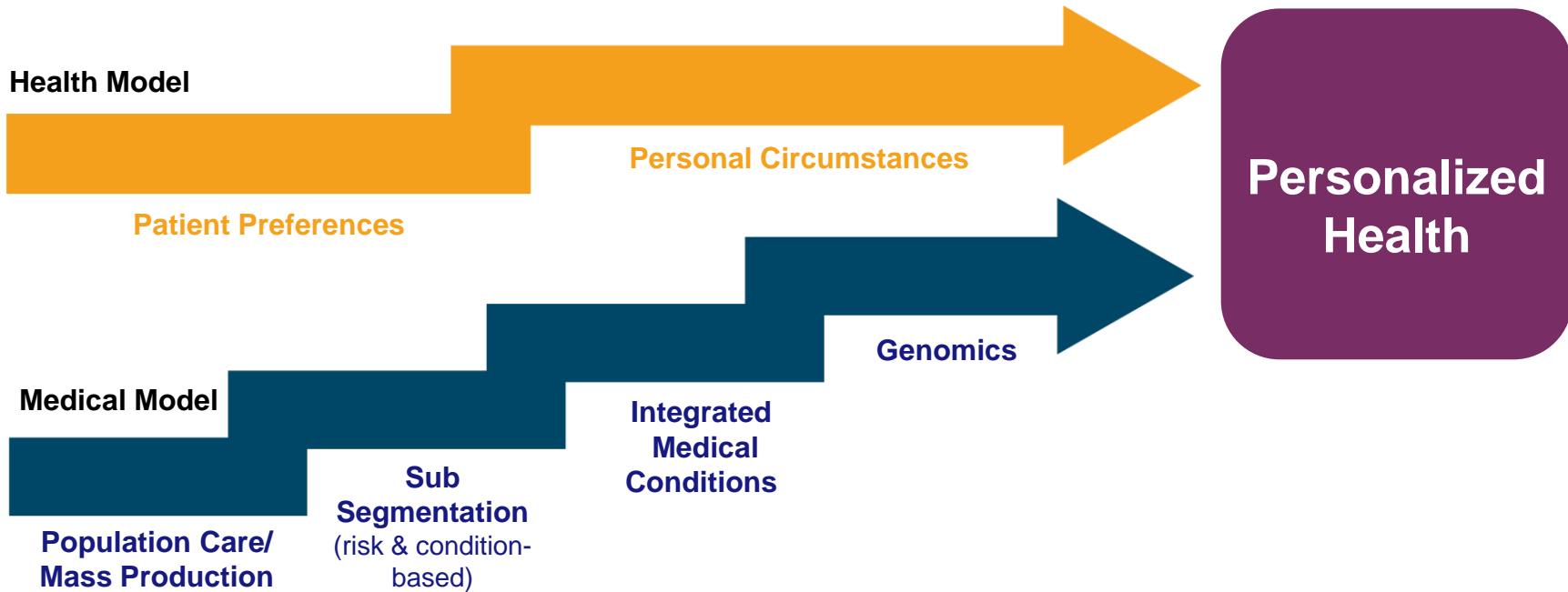
# We Support the Medical Model with the Increased Use of Personalized Information



*But  
There's  
a Catch*

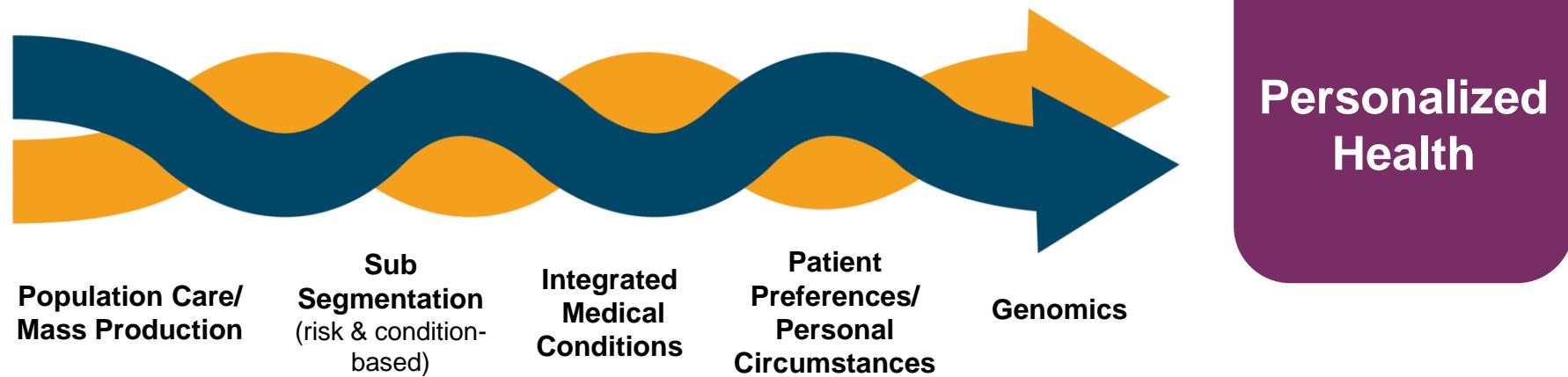


# *The Consumer is Bringing Their Own Personalized Needs and Data*



# *How Do Weave Together the Personalization of the Two Models*

## Health & Medical Model



# *With All The Innovation Around What Needs to Change?*

*It's Not Just the Innovation*

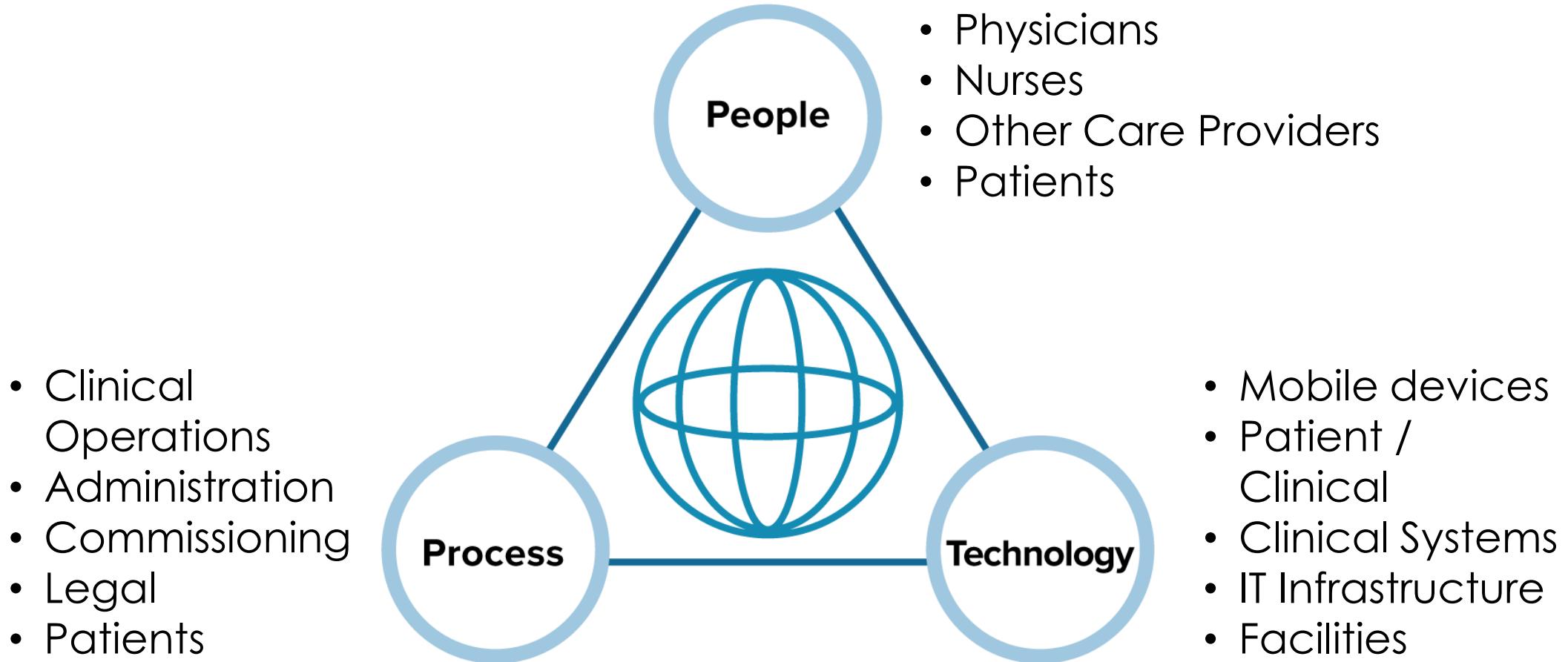
**OO + NT = COO**

## *It's Not Just the Innovation*

**OO + NT = COO**

**Old organization + New Technology = Costly Old Organization**

# The Clinical Ecosystem Impacted



## *Cultural Transformation is Key*

- It's no longer as simple as system redesign.
- The culture of healthcare and our *customer focus* must transform, among all levels and stakeholders: hospitals, technologists, policy makers, practitioners and providers.

# A Customer Focus



# A Customer Focus



# A Customer Focus



# A Customer Focus



## *Process Risk: We Must Change the Way We Deliver Care*

- Are you ready to develop and implement new care delivery models?
- Are your providers and patient open to new methods of care outside the traditional setting.
- Is your organization ready to implement new technology (Telehealth, Wearables, AI) to increased access to care when and where it's needed?

# *Innovation and Change Management as a Focus of Minds is Not New*

***“Nothing is more difficult than to introduce a new order.***

***Because the innovator has for enemies all those who have done well under the old conditions and lukewarm defenders in those who may do well under the new.”***

Niccolo Machiavelli (1469 - 1527)



# *Innovation Inside a Healthcare System...*

*“The electric light did not come from the continuous improvement of candles.”*

- Oren Harari



*Thank you!*

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