

Future of Healthcare Vision: Rising to the challenge

HIMSS Executive Leadership Summit November 2018

"The state of online services, **basic IT** and clinical tools in health and care **is far behind** where it needs to be" "Technology systems used daily across hospitals don't talk to each other, fail frequently and do not follow modern cyber security practices. As a result, some people are getting suboptimal care"

"To reach this potential we need to focus on getting the basics right: the digital architecture of the health and care system – the building blocks."



Challenges

- legacy technology and commercial arrangements
- complex organisational and delivery structures
- a risk-averse culture
- limited resources to invest
- critical need to build and maintain public trust



Key Challenge #1

legacy technology and commercial arrangements



Key Challenge #2

limited resources to invest



Key Challenge #3

a risk-averse culture

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Cloud adoption in other industries

- Netflix
- Office 365
- UBER
- Airbnb
- babylon



But let's be clear on cloud...







Wait.....

Wasn't this presentation supposed to be rising to the challenge of the Future Healthcare Vision?



Getting the basics right

This means creating the technology foundation to enable digital transformation

- Commercial flexibility across whole of IT
- Capacity to handle unpredictable demand
- Avoid expensive capex refresh costs
- De-couple data from systems





East London NHS Foundation Trust







What does this mean for the legacy datacenter?



Technology transformation propositions





Datacentre modernisation



Software as a Service

Transition to 'As-a-Service' software solutions

- End-to-end service delivery; focus on patient care
- Easy integration and interoperability between existing and new







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Experts – at your service

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- ✓ IA Specialists

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- ✓ Customer Success Managers
- ✓ Technical Account Managers
- ✓ Commercial experts
- ✓ 24/7 Cloud Engineers







Cloud Assessment Workshop; will include assessment of:

- Data centre & IT infrastructure
- Key systems & applications
- Skills
- IT resilience





Thank You

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